Safeguarding Adults Board
North Tyneside and Northumberland

Business Priorities 2017-2018

The proposal is that North Tyneside SAB sets it's priorities for the next year years to be aligned to the six key principles which The Care Act 2014 states should underpin all adult safeguarding work. These are:

Empowerment – People being supported and encouraged to make their own decisions and informed consent.

Prevention – It is better to take action before harm occurs.

Proportionality – The least intrusive response appropriate to the risk presented.

Protection – Support and representation for those in greatest need.

Partnership – Local solutions through services working with their communities. Communities have a part to play in preventing, detecting and reporting neglect and abuse.

Accountability- Accountability and transparency in delivering Safeguarding

SAB

Objectives	Outcomes	Actions	Lead	Quarterly update	Rag Rating	Timescale
1. The board will be supported by Lay members	The SAB will have the benefit of independent view points from members representative of the community	To recruit to the role of lay member for the SAB	SAB	Recruitment underway - Interviews February 2018	Amber	April 18
2. To ensure the quality of commissioned services	That the SAB is assured of the arrangements in place to oversee commissioned services	Assurance report to be provided to the SAB regarding the quality monitoring processes and safety prevention measures in place for commissioned services	LA and CCG Commissioners	Commissioning teams to be asked to report to Board annually	Amber	April 18
3. Increased understanding of particular topics and vulnerabilities in adult safeguarding	Effective specialist processes eg Prevent, Adolescent to Parent Violence and Abuse (APVA) , Modern Day Slavery	Processes to be developed and embedded in practice.	All partners working on multi agency arrangements	Working groups underway and reporting to the SAB	Amber	April 18

Sub Groups

Performance Sub Group

Objectives	Outcomes	Actions	Principle	Quarterly Update	Rag Rating	Timescale
1. All agencies are able to demonstrate that they are implementing the Making Safeguarding Personal, MSP, Agenda in a consistent way by their frontline services	To ensure that the SAB strategy is informed by the voice of service users and carers.	That the voices of service users and carers are captured. Report to the SAB on an annual basis	Empowerment	Frontline service processes and making safeguarding personal are discussed ongoing within sub group and board reports. Report to SAB is on-going. MSP theme data set has been supplied to board.	Green	On-going
	All agencies to be engaged in MSP	All agencies to have responsibility to support individuals to identify outcome at the start of the safeguarding process. This will be reflected in	Empowerment	Quarter 1 report to SAB contained a focus theme relating to MSP and outcomes.	Green	Complete

		agencies alerting/referral processes			Green	
2. Raising awareness of Safeguarding across the wider community	For professionals, services users and the families and members of the general public to have an increased awareness of safeguarding adults	For the SAB to advise on the questions set being asked within general household survey e.g. "Would you know what to do if you were worried about someone who was vulnerable?"	Prevention	Quarter 2 SAB report provided a national update on social care safeguarding collection. National surveys across health and social care report on vulnerability, outcomes to be included in future themed area of SAB report.	Green	April 2018
3. Proportionate decision making in Safeguarding process	Improved use of notifications and escalation process	Monitor through audit process and performance data	Proportionality	Performance data supplied to Board. Audit data discussed within sub-group and data from partners relating to audit is planned to be included in a future theme based report covering audit.	Amber	April 2018
4. Data is used to inform Board re service	Improved use of performance data	Data dashboard to be used more	Accountability	Data is shared with board on a quarterly	Green	On-going

delivery and planning		effectively to understand safeguarding profile in North Tyneside and Northumberland		basis. Ongoing improvement and links with partner data and engagement.		
		Safeguarding data is overlaid with wider information e.g. Community Safety and LSCB to increase the understanding of vulnerability and risk factors	Accountability	Safeguarding data sources to be identified across both Local Authorities and included in the report, if available.	Amber	April 2018
5. Board is assured that frontline practices are effective	Board is assured that agencies safeguarding processes are as effective and streamlined as possible	Quality Assurance Framework to be completed by all agencies SAB to monitor and quality assure	Accountability	Frontline practises are discussed within sub group and reported to board inline with the performance report.	Green	On-going

Communication Sub Group

Objectives	Outcomes	Actions	Principle	Quarterly Update	Rag Rating	Timescale
1. Raising awareness of Safeguarding across the wider community	For professionals, services users and the families and members of the general public to have an increased awareness of safeguarding adults	To host the 4th Annual SAFE week	Prevention	Safe week undertaken as planned	Green	Complete
		Agencies to share information with SAB regarding promotions they lead; e.g. hate crime week, fire prevention initiatives and NHS promotions	Prevention	This work has been undertaken and there is an annual diary of events to follow.

The next task is to ensure this is taken forward by the SAB partners on the Communications sub-committee | Amber | April 2018 |
| | The SAB to have an effective Communication Strategy in place | For this to be reviewed and updated | Prevention | Communication strategy completed | Green | November 2017 |

Workforce Development Sub Group

Objectives	Outcomes	Actions	Principle	Quarterly Update	Rag Rating	Timescale
1. All agencies are able to demonstrate that they are implementing the Making Safeguarding Personal, MSP, Agenda in a consistent way by their frontline services	People using services have increased knowledge of safeguarding and are better equipped to keep themselves safe from harm	Making Safeguarding Personal is to be embedded into all training packages.	Empowerment	It was agreed at the last Business Group that this action could be changed to reflect the Making Safeguarding Personal Agenda and ensuring that training to professionals looks at the outcomes that individuals themselves would like to be achieved throughout the safeguarding process. We can then check with the use of Safeguarding audits that the outcomes of individuals are both being set and reviewed at the end of the process.	Amber	On-going
2. Empower all partners to prevent abuse from occurring	Improved referrals with better clarity of information including individual's outcome identified	Expand training across voluntary sector	Prevention	We have revised the membership of the Sub-group to ensure representation from Police and NEAS, to try to ensure that training is suitable and to improve referrals information.	Amber	March 2018

					Amber	
3. Increased understanding of particular topics and vulnerabilities	Increased awareness of modern slavery	Training plan for Modern Slavery to be implemented	Protection	E-learning module launched and workshops are planned to take place within both North Tyneside and Northumberland aimed at social care staff. Wider training plan to be drafted to incorporate the wider workforce.	Amber	February 2018
	Effective Prevent process	Monitoring of Prevent and Wrap training across all agencies		Prevent / Wrap training is part of the Safeguarding Training offer within both North Tyneside and Northumberland. A gap analysis has been undertaken in North Tyneside and all front facing staff who have not completed this training are currently being targeted and requested to complete an e-learning package in the first instance if	Amber	On-going

				they have access to ICT.		
4. To have an effective Board and well trained members who are clear about their roles and responsibilities	That the Board has an effective strategic overview of Safeguarding across North Tyneside and Northumberland	Training Directory to be implemented and monitored	Partnership	Training Directories for both Northumberland and North Tyneside are now available and Board members are able to book on training as appropriate.

Board Members Induction Pack has been designed to ensure that members understand their role on the board and the importance of keeping their training up to date and relevant. | Green | On-going |

| 5. Increased understanding of safeguarding across all agencies | Better skills, knowledge and confidence for workers to take ownership in safeguarding | Assurance that training is taking place across all partner agencies and that it is quality assured. | Partnership | In order to offer assurance to the Board that all partner agencies are accessing safeguarding training and this is of a good standard – provider services who do not access local authority training are being contacted in order to provide information on the training that is offered and the opportunity to quality assure the training materials used. | Amber | January 2018 |

Sexual Exploitation Sub Group

Objectives	Outcomes	Actions	Principle	Quarterly Update	Rag Rating	Timescale
1. Increased understanding of particular topics and vulnerabilities	Increased awareness of modern slavery	Local arrangements for responding to Operational Modern Slavery to be in place	Protection	Attendance at the regional event in Newcastle added practical food for thought. Agreement made about an approach to managing North Tyneside Cases. Operational guidance being written. Processed and operational guidance being developed in Northumberland via working group.	Amber	March 18
	Effective processes for tackling sexual exploitation.	Sexual exploitation strategy to be embedded into practice.	Protection	Schools awareness has been tested in relation to healthy and unhealthy relationships Action plan is progressing	Green	December 17

| | | | | Use of training material relating to a recent Coronation Street storyline – using this with social workers (North Tyneside)

Taxi policies revised and drivers now must complete SE training before receiving licence

Network of SE Champions operating across Northumberland | | |
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SARC

Objectives	Outcomes	Actions	Principle	Quarterly Update	Rag Rating	Timescale
1. The Board will learn from previous issues and ensures practice improves for the future	Ongoing use of the SAR policy to make decisions re learning locally and nationally	Use of story board process for sharing learning	Protection	The board have been provided with story-boards as appropriate	Green	ongoing
		Keeping of an Action Log to monitor implementation of actions into practice – link to workforce	Protection	This is in place	Green	ongoing

		development			Green	
		To consider examples of good practice and share learning from these cases	Protection	This continues to be the case - any cases of good practice and lessons learned are shared as appropriate	Green	ongoing
		For partner agencies to share findings from internal learning reviews to the SAB	Protection	Partners continue share findings as appropriate	Green	ongoing